



**Crime Victimization Survey Questionnaire**

**CRIME VICTIMISATION SURVEY  
QUESTIONNAIRE  
BENIN**

## October 2007

(Office use only)

Questionnaire no	:					
Numéro de série	:					

<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;">Département/Province</td> <td style="width: 20%;"> _ _ </td> </tr> <tr> <td>Commune/</td> <td> _ </td> </tr> <tr> <td>Arrondissement /District</td> <td> _ _ </td> </tr> <tr> <td>Village :</td> <td> _ _ </td> </tr> <tr> <td>ZD :</td> <td> _ _ _ </td> </tr> </table>	Département/Province	_ _	Commune/	_	Arrondissement /District	_ _	Village :	_ _	ZD :	_ _ _	<p>INTERVIEW LANGUAGE:</p> FRANÇAIS ----- 1 ADJA ----- 2 BARIBA ----- 3 FON ----- 4 DENDI ----- 5 DITAMARI ----- 6 YORUBA ----- 7 PEUHL ----- 8 AUTRE ----- 96 <p style="text-align: right;">(SPECIFY)</p>
Département/Province	_ _										
Commune/	_										
Arrondissement /District	_ _										
Village :	_ _										
ZD :	_ _ _										

Area type:	Urbain	1	Rural	2
Date of interview			Time interview started	
Office only				
Selected for callback 1=Yes 2=No	Callback no:		Supervisor name:	

### Household Selection Procedure

**Interviewer:** It is your job is to select a random (this means any) household. A household is a group of people who presently eat together from the same pot.

**Interviewer:** If a call is unsuccessful, use the table below to record your progress until you make a successful call. Circle a code number for unsuccessful calls only.

Reasons for Unsuccessful Calls	Household	Household	Household	Household	Household	Household	Household
	old	old	old	old	old	old	old
	1	2	3	4	5	6	7
Refused to be interviewed	1	1	1	1	1	1	1
Person selected was never at home	2	2	2	2	2	2	2
Household/Premises empty for the survey period	3	3	3	3	3	3	3
Not a citizen/Spoke only a foreign language	4	4	4	4	4	4	4
Deaf/Did not speak a survey language	5	5	5	5	5	5	5
Did not fit gender quota	6	6	6	6	6	6	6
No adults in household	7	7	7	7	7	7	7
Other specify) _____	8	8	8	8	8	8	8

**Interviewer:** Within the household, it is your job is to select a random (this means any) individual. This individual becomes the interview respondent. In addition, you are responsible for alternating interviews between men and women.

Circle the correct code number below.

Gender of respondent :	Female	1	Male	2
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*When you have successfully selected a respondent, please introduce yourself using the following script*

**INTRODUCTION**

**Hello. My name is \_\_\_\_\_ . I am from IREEP. We are undertaking a national survey of crime and violence for an independent research. Everyone would like to see your area and your country become a safer place in which to work and live. For this, information is required on your views. May I ask you a few questions on your experiences of crime? This interview will take about 30 to 40 minutes to complete. Your answers will, of course, be treated confidentially and anonymously. The point is to get a complete picture of the crime situation and to assist decision makers to develop practical strategies to combat crime. Please would you respond as honestly as possible to the following questions about crime in your area?**

## START INTERVIEW

<b>INTERVIEWER TO READ OUT : I would like to start by asking you some questions about you perceptions and general beliefs on crime in your area</b>		
<b>SECTION 1: GENERAL THINKING / BELIEFS ON CRIME</b>		
1.1	How do you think the level of crime in your area has changed in the last 3 years?	1 = Increased 2 = Decreased 3 = Stayed the same
1.1.1	How do you think the level of violent crime (e.g. robbery, rape, assault, murder ) in your area has changed in the last three years?	1 = Increased 2 = Decreased 3 = Stayed the same
1.1.2	How do you think the level of property crime (e.g. burglary, theft ) in your area has changed in the last three years?	1 = Increased 2 = Decreased 3 = Stayed the same
1.2	What one type of crime occurs most in your area?  <b>( DO NOT READ OUT )</b>	1 = Theft of motor vehicle 2 = Theft of property 3 = Crop theft 4 = Livestock theft 5 = Pick pocketing / bag snatching 6 = House breaking 7 = Murder 8 = Sexual assault / Rape 9 = Robbery 10 = Assault 11 = Land grabbing / Land disputes 12 = Kidnapping 13 = Hijacking 96=Other (specify )
1.3	How do you think <b>THIS CRIME</b> (recorded in 1.2) has changed over the past three years?	1 = Increased 2 = Decreased 3 = Stayed the same
1.4	What one crime are you most afraid of in this area?  <b>(DO NOT READ OUT)</b>	1 = Theft of motor vehicle 2 = Theft of property 3 = Crop theft 4 = Livestock theft 5 = Pick pocketing / bag snatching 6 = House breaking 7 = Murder 8 = Sexual assault / Rape 9 = Robbery 10 = Assault 11 = Land grabbing / Land disputes 12 = Kidnapping 13 = Hijacking 96=Other (specify )
1.5	Do you think that property crimes in this area are more likely to be committed by?	1 = People living in the area

	( ONE ANSWER ) ( READ OUT )	2 = People living outside the area	
1.5.1	Do you think that property crimes in this area are more likely to be committed by?  ( ONE ANSWER ) ( READ OUT )	1 = People who were born in this area 2 = People from 96=Other areas in Benin 3 = People who were born outside Benin	
1.5.2	Do you think that most of the people committing property crimes in the area are most motivated by :  ( ONE ANSWER ) ( READ OUT )	1 = Real need 2 = Greed 3 = Non – financial motives	
1.6	Do you think violent crimes in this area are more likely to be committed by:  ( ONE ANSWER ) ( READ OUT )	1 = People living in the area 2 = People living outside the area	
1.6.1	Do you think that violent crimes in this area more likely to be committed by:  (ONE ANSWER) (READ OUT)	1 = People who were born in this area 2 = People from 96=Other areas in Benin 3 = People who were born outside Benin	
1.6.2	Do you think that most of the people committing violent crimes in this area are motivated by:  (ONE ANSWER) ( READ OUT )	1 = Real need 2 = Greed 3 = Non – financial motives	
1.7	You don't have to name them, but do you personally KNOW anyone who makes a living from crime in your area?	1 = Yes 2 = No	

**Do the levels of crime prevent you from doing any of the following in your area .....?**

		....When you are alone 1 = Yes 2 = No 99=Not Applicable	... <b>IF YES</b> , would you....if accompanied by one or more people you know?  1 = Yes 2 = No	
1.8	Using public transport		1.8.1	
1.8.1	Walking to the shops		1.8.1.1	
1.8.2	Walking to work / town		1.8.2.1	
1.8.3	Walking to fetch water		1.8.3.1	
1.8.4	Walking to fetch firewood		1.8.4.1	
1.8.5	Walking / playing / resting in open spaces or parks in your area incl. forests / bushy areas		1.8.5.1	
1.8.6	Allowing your children to play in / move		1.8.6.1	

	around in your area freely (IF NO CHILDREN, ENTER – 2)			
1.8.7	Allowing your children to walk to school (IF NO CHILDREN. ENTER – 2)		1.8.7.1	
1.8.8	Keeping livestock / poultry		1.8.8.1	
1.8.9	Investing / starting a home business		1.8.9.1	

**SECTION 2 : PERSONAL SAFETY**

2.1	How safe do you feel walking alone in your area during the day?  (ONE ANSWER) (READ OUT)	1 = very safe 2 = fairly safe 3 = a bit safe 4 = very unsafe	
2.1.1	How safe do you feel walking alone in your area after dark?	1 = very safe 2 = fairly safe 3 = a bit safe 4 = very unsafe	
2.2	Some people often talk about crime, whilst 96=Others talk about it less often or never. Has the topic of crime come up in any conversation you have had with your family, friends or colleagues in the past two weeks? ( ONE ANSWER)	1 = Yes 2 = No	
2.3	If yes, what was it that you mainly talked about (the crime most often discussed)  (ONE ANSWER) (DO NOT READ OUT)	1 = pick- pocketing 2 = Other theft of personal goods 3 = Robbery (excl. hijacking) 4 = Bicycle theft 5 = Car / vehicle theft 6 = vehicle hijacking 7 = murder 8 = sexual abuse / rape 9 = domestic violence 12 = assault 13 = livestock / poultry 14 = white collar crime 15 = corruption 96=Other (specify)	

**INTERVIEWER TO READ OUT: Next I would like to ask you some questions about what you believe people living in your area, the police and the government can do to bring the level of crime in your area down.**

**SECTION 3: INDIVIDUAL AND COMMUNITY RESPONSE TO CRIME**

3.1	If you could tell the government what to spend money on which one of the following would you select in order to make your area	1 = crime prevention and law enforcement (more police, etc.) 2 = The judiciary / courts	
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	safer in terms of <u>property crime</u> ? <b>(ONE ANSWER) (READ OUT)</b>	(punishment, harsher penalties for offenders, etc) 3 = social development (create employment, etc.)	
3.1.1	If you could tell the government what to spend money on which ONE of the following would you select in order to make your area safer in terms of violent crime? <b>(ONE ANSWER) (READ OUT)</b>	1 = crime prevention and law enforcement (more police, etc.) 2 = The judiciary / courts (punishment, harsher penalties for offenders, etc) 3 = social development (create employment, etc.)	
3.2	What measures have you or your household taken to protect yourself or household against crime and violence? <b>(MULTIPLE ANSWERS ALLOWED) (DO NOT PROBE)</b>	A = Physical target hardening of home B= Physical target hardening of vehicles C = Carrying weapons D= Private security E= self help groups F = Nothing ----- <b>SKIP TO QUESTION 3.3</b> 96=Other (specify)	
3.2.1	Do you feel safer because of taking these precautions?	1 = Yes 2 = No	
3.3	Is there an active organization or group, 96=Other than the police, that provides protection against crime in your community?	1 = Yes 2 = No ----- <b>Skip to section 4 A</b>	
<b>Thinking about the most active group in this area.....</b>			
3.4	Is this a volunteer group?	1 = Yes 2 = No	
3.4.1	Does one pay a fee for their services?	1 = Yes 2 = No	
3.4.2	Does this group give out or administer physical punishment to suspects?	1 = Yes 2 = No	
3.5	Have you personally seen such a group apprehending (catching) a suspect in your area?	1 = Yes 2 = No	
3.5.1	Have you personally seen a group of administering physical punishment to suspects?	1 = Yes 2 = No	
3.6	Have you personally seen any member(s) of the public in your area mete out (administer) physical punishment to a suspected criminal?	1 = Yes 2 = No	
3.7	Do you know <b>what a Community Police Forum (CPF) is?</b>	1 = Yes 2 = No... <b>SKIP TO SECTION 4A</b>	
3.7.1	Is there a CPF in your area?	1 = Yes 2 = No	
3.7.2	Have you ever attended a CPF meeting?	1 = Yes	

		2 = No... <b>SKIP TO SECTION 4A</b>	
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**I am going to ask you a bit about any killings or murders you might have witnessed. I do not want the name of the person that killed someone or a lot of detail about the incident**

**Section 4A : EXPERIENCE AS A WITNESS OF KILLINGS**

4A.1	Have you ever seen anyone being killed violently (excludes car/traffic accidents)?	1 = Yes 2 = No .... <b>SKIP TO SECTION 4</b>	
4A.2	How old were you when you witnessed this murder or killing ( <b>IF WITNESSED MORE THAN ONE ASK ABOUT THE <u>FIRST</u> TIME YOU CAN REMEMBER</b> ) (ANSWER IN YEARS)		Years
4A.3.1	Did you know the person (s) that were killed?	1 = Yes 2 = No..... <b>SKIP TO SECTION 4</b>	
4A.3.2	How was the person that was murdered or killed related to you?	1 = Parent 2 = Grandparent 3 = Sibling(s) 4 = Child 5 = 96=Other relative 6 = Friend 7 = Neighbour 96=Other(Specify)	

**INTERVIEWER TO READ OUT : Sometimes the police, Non-governmental Organisations (NGOs) or 96=Other agencies can offer some services to people who have been victims of crime. I would like to know if you are aware of any of the following services that are available to victims of crime such as places where they can go for assistance.**

**SECTION 4 : VICTIMS' SUPPORT AND 96=OTHER INTERVENTIONS**

4.1	Do you know where to take someone to access medical services if he or she was raped?	1 = Yes 2 = No .... <b>SKIP TO QUESTION 4.1.2</b>	
4.1.1	If yes, where?  <b>(ONE ANSWER) (DO NOT READ OUT)</b>	1 = police 2 = hospital 3 = local clinic 4 = private doctor 5 = NGO / volunteer group 6 = one stop 7 = traditional leader / authority 96=Other (specify)	
4.1.2	Do you know where to take someone for counseling services if he or she was a victim of a violent crime?	1 = Yes 2 = No .... <b>SKIP TO QUESTION 4.1.3</b>	
4.1.2.2	If Yes, where?  <b>(ONE ANSWER) (DO NOT READ OUT)</b>	1 = police 2 = hospital 3 = local clinic 4 = private doctor 5 = NGO / volunteer group 6 = one stop	

		7 = traditional leader / authority 96=Other (specify)	
4.1.3	Do you know of a shelter or place of safety in your area to take someone who has been a victim of domestic violence?	1 = Yes 2 = No ..... <b>SKIP TO QUESTION 4.1.4</b>	
4.1.3.1	If yes, what is the nature of this shelter or place of safety in the area?  <b>(ONE ANSWER) (DO NOT READ OUT)</b>	1 = NGO / Volunteer run 2 = State run 3 = Traditional (incl. traditional leader) 96=Other(specify)	
4.1.4	Do you know where to take someone to access financial support if he or she was a victim of crime?	1 = Yes 2 = No ..... <b>SKIP TO QUESTION 4.1.5</b>	
4.1.4.1	If yes, where?  <b>(ONE ANSWER) (DO NOT READ OUT)</b>	1 = police 2 = NGO / Volunteer group 3 = traditional leader / authority 4 = One stop center 96=Other (specify)	
4.1.5	Do you know where to take someone to access information on how to prevent becoming a victim of crime?	1 = Yes 2 = No..... <b>SKIP TO SECTION 5</b>	
4.1.5.1	If yes, where?	1 = police 2 = hospital 3 = local clinic 4 = private doctor 5 = NGO / volunteer group 6 = one stop 7 = traditional leader / authority 96=Other (specify)	

**INTERVIEWER READ OUT: Next I am going to ask you some questions about your community, the police and the courts in the area.**

**SECTION 5 : CITIZEN INTERACTION / COMMUNITY COHESION**

5.1	Do you know the name of your next-door neighbour?	1 = yes 2 = No	
5.1.1	Would you ask your next-door neighbour to watch your house for you if you were going away?	1 = yes 2 = No	
5.1.2	Would you let your next-door neighbour look after your children for an evening?	1 = yes 2 = No	
5.1.3	Would you attend a funeral of a community member (non-related or non-friend) in this neighbourhood / village or district?	1 = yes 2 = No	

**Are you currently involved in any of the following community-based initiative?**

5.2.0	Religious group	1 = yes 2 = No	
5.2.1	Credit rotations scheme	1 = yes 2 = No	
5.2.2	Burial society	1 = yes 2 = No	
5.2.3	Sports Group	1 = yes 2 = No	
5.2.4	Any Other group (no need to specify)	1 = yes 2 = No	

### SECTION 6 : POLICE

6.1	Do you know where the nearest police/army station is?	1 = yes 2 = No ... <b>SKIP TO QUESTION 6.2.2</b>	
6.1.1	How long does it take on average to get to the police station by your usual means of travel?  <b>(ONE ANSWER) (DO NOT READ OUT)</b>	1 = less than 30 minutes 2 = less than 1 hour (but more than 30 minutes) 3 = less than 2 hours (but more than 1 hour) 4 = more than 2 hours	
6.1.1.1	Have you been to this police station in the last 3 years	1 = yes 2 = No	
6.1.2	Have you ever been in (OFFICIAL) contact with the police other than visiting them at this police station (such as their patrols or per telephone )?	1 = yes 2 = No ..... <b>SKIP TO QUESTION 6.2.2</b>	
6.2	Did this contact with the police, or your visit to the police station affect your opinion of the police?	1 = yes 2 = No ..... <b>SKIP TO QUESTION 6.2.2</b>	
6.2.1	If yes, how did your opinion change? <b>(ONE ANSWER) (READ OUT)</b>	1 = Made better 2 = Made it worse 3 = No change	
6.2.2	How do you think the police are doing in your area?	1 = Good job 2 = Poor job.... <b>SKIP TO QUESTION 6.2.4</b>	
6.2.3	Why do you think they are doing a good job?  <b>(MULTIPLE ANSWERS ALLOWED) (DO NOT PROBE)</b>  <b>THEN SKIP TO QUESTION 6.3</b>	A = the police are committed B = they are trustworthy C = they always respond on time C = they come to the scene of the crime E = they arrest criminals F = they recover stolen property 96=Other (specify)	
6.2.4	Why do you think they are doing a poor job? <b>(MULTIPLE ANSWERS ALLOWED)</b>	A = they don't have enough resources B = are lazy C = are corrupt D = don't come in the area	

		E = they release criminals early F = they cooperate with thieves / criminals G = are harsh towards victims H = they never recover goods I = don't respond on time 96=Other(specify)	
6.3	If you knew of or witnessed a car being stolen, would you report it to the police?	1 = Yes... <b>SKIP TO QUESTION 6.4</b> 2 = No	
6.3.1	Why would you <u>not</u> report this to the police?  <b>(MULTIPLE ANSWERS ALLOWED)</b> <b>(DO NOT READ OUT)</b>	1 = it's none of my business 2 = fear of reprisals 3 = police won't do anything 4 = not serious enough 5 = police are corrupt 6 = don't trust the criminal justice system 96=Other(specify)	
6.4	How often do you see a police officer in uniform / on duty in your area?	1 = at least once a day 2 = at least once a week 3 = at least once a month 4 = less than once a month 5 = never	
6.5	Have there been specialized police operations (such as a crackdown operation)in your area in the past three years (e.g. joint police and military operations?)	1 = Yes 2 = No ..... <b>SKIP TO QUESTION 6.7</b>	
6.6	If yes, do you think the operation has helped to reduce crime in the area?	1 = yes 2 = No	
6.7	Would you teach your children that if they are lost or in trouble they should approach a police officer for help? (IF NO CHILDREN, ENTER - 2)	1 = yes 2 = No	

<b>SECTION 7 :COURTS</b>			
7.1	Do you know where the nearest magistrate' court is?	1 = Yes 2 = No..... <b>SKIP TO QUESTION 7.2</b>	
7.1.1	How long does it take on average to get to the magistrate's court by means of your usual mode of transport?  <b>(ONE ANSWER ALLOWED)</b> <b>(DO NOT READ)</b>	1 = less than 30 minutes 2 = less than 1 hour ( more than 30 minutes) 3 = less than 2 hours ( more than 1 hour) 4 = more than 2 hours	
7.2	Do you think the courts generally are performing their duties adequately?	1 = yes 2 = No	
7.3	Have you been to court in the last 3 years?	1 = yes 2 = No..... <b>SKIP TO QUESTION 7.6</b>	

7.4	If yes, why did you go to court? <b>(MULTIPLE ANSWERS ALLOWED)</b>	A = I was party to a case B= as a witness C= just to attend court D = administrative reasons(including ex parte applications)	
7.5.1	Were you satisfied with the overall services provided by the prosecutor / state attorney / state advocate that dealt with the case?	1 = yes 2 = No	
7.5.2	Were you satisfied with the overall services provided by the magistrate / judge that dealt with the case?	1 = yes 2 = No	
7.6	Are you satisfied with the way the courts GENERALLY deal with perpetrators of crime?	1 = yes 2 = No..... <b>SKIP TO QUESTION 7.8</b>	
7.7	Why are you satisfied with this? <b>(MULTIPLE ANSWERS ALLOWED)</b> <b>(DO NOT READ OUT)</b>	A= they have high rates of conviction B= they pass sentences appropriate to the crime C= they are not corrupt 96=Other (specify)	
7.8	Why are you not satisfied with this? <b>(MULTIPLE ANSWERS ALLOWED)</b> <b>(DO NOT READ OUT)</b>	1 = they do not have enough convictions 2 = matters drag for too long / postponements 3 = no proper notice of hearing is served 4 = courts are too lenient on criminals 5 = they release perpetrators unconditionally 96=Other (specify)	

<b>SECTION 8 : CORRUPTION</b>			
<b>During the PAST year (that is from October 2006 to October 2007) has any government official asked you or indicated to you that they'd be receptive to the following: money, a favour a present in return for a service</b>			
<b>IF NOT AT ALL TO ANY OF THESE, SKIP TO SECTION 8.3</b>			
8.1	Money	1 = yes 2 = No	
8.1.1	A favour	1 = yes 2 = No	
8.1.2	A present	1 = yes 2 = No	

8.2 If yes to any of these.....CONTINUE WITH QUESTION BELOW							
During THE PAST YEAR, has any government or public official asked you or indicated to you that they would be receptive to receiving money, a favour or a present in return for a service the official is legally required to perform?  (READ OUT LIST)		Did it happen in the past year?  1 = yes 2 = No		When this incident occurred, how did you respond? (prompt)  1 = I paid/gave present/did a favour 2 = I did not pay/give present/ do a favour		If you refused to pay, how did the public official respond?  1 = s/he threatened me if I didn't pay 2 = s/he refused to assist me 3 = s/he assisted me anyway 4 = s/he threatened me AND refused to assist me	
8.2.1	Pension or social welfare grant	8.2.1		8.2.1.1		8.2.1.1a	
8.2.2	Water or electricity	8.2.2		8.2.2.2		8.2.2.2a	
8.2.3	Telephone installation	8.2.3		8.2.3.3		8.2.3.3a	
8.2.4	Medical care	8.2.4		8.2.4.4		8.2.4.4a	
8.2.5	Policing	8.2.5		8.2.5.5		8.2.5.5a	
8.2.6	Court related services	8.2.6		8.2.6.6		8.2.6.6a	
8.2.7	Education/schooling	8.2.7		8.2.7.7		8.2.7.7a	
8.2.8	Land or housing	8.2.8		8.2.8.8		8.2.8.8a	
8.2.9	ID Document/ passport	8.2.9		8.2.9.9		8.2.9.9a	
8.2.10	Driver's licenses	8.2.8		8.2.8.10		8.2.8.10a	
8.2.11	Traffic fine	8.2.11		8.2.11.11		8.2.11.11a	
8.2.12	Employment/jobs	8.2.12		8.2.12.12		8.2.12.12a	
8.2.13	When visiting a prison	8.2.13		8.2.13.13		8.2.13.13a	
8.2.14	Customs	8.2.14		8.2.14.14		8.2.14.14a	
8.2.15	Other (specify)	8.2.15		8.2.15.15		8.2.15.15a	
8.3	<b>ASK ALL</b> : Comparing the situation now with that of three years ago, do you think the level of requests by public officials for you to pay bribes/provide favours or presents has changed : <b>(READ OUT)</b>			1 = increased 2 = decreased 3= stayed the same			
8.4	<b>ASK ALL</b> : When applying for a job in the private sector (private company), has anyone ever asked you or a family member to pay a bribe in order to <b>SPEED UP THE JOB APPLICATION</b>			1 = yes 2 = No			
8.5	<b>ASK ALL</b> : Have you ever tried to report a corrupt official?			1 = yes 2 = No... <b>SKIP TO QUESTION 8.5.2</b> 3 = N/A, Never dealt with a corrupt official .... <b>SKIP TO</b>			

		<b>SECTION 9</b>	
8.5.1	If yes – to whom did you report it?  <b>THEN SKIP TO SECTION 9</b>	1= Local Police Station / charge office 2 = Telephone Hotline 3 = Another Official 96=Other (specify)	
8.5.2	If no- why not?	1 = It would not have changed anything 2 = I was afraid of being victimized 3 = I did not know who to report to 96=Other (specify)	

**INTERVIEWER TO READ OUT :** *Having asked in general about your perception of crime, I would like to ask you about your personal experience of crime over the past five years, and in particular, within the past twelve months. I am going to read out the list of crimes, some would refer to your household and some relating ONLY to you, and I would like you to tell me if you as an individual (or in some cases your household) have been a victim of any of these crimes in the past five years, and then in the past twelve months, that is between October of last year (2002)and now.*

**SECTION 9 : EXPERIENCE OF CRIME**

9.0	(INSTRUCTION: INTERVIEWER TO REFER TO REFERENCE CARD LISTING ALL CRIME TYPES IF UNSURE OF HOW THE CRIME IS CLASSIFIED)	In the last 5 years (between Oct. 2002 – Oct. 2007) have you, or a member of the household experienced (...) 1 = yes 2 = No	In the past 12 months (between October 2006 – October 2007) have you, or a member of the household experienced 1=yes 1=No	When did this (...) occur? (INTERVIEWER TO FILL IN MONTH AND YEAR OF LAST INCIDENT IN THE PREVIOUS 12 MONTHS)  MONTH YEAR	If YES in the past 12 months, and matches with information in previous column, then go to ..... <b>SKIP PATTERN INSTRUCTIONS</b>
9.1	Breakings/ home Burglary (household)	9.1	9.1.1	9.1.2a	Section 10
9.2	Theft of personal property (including pick pocketing and bag snatching) (INDIVIDUAL)	9.2	9.2.1	9.2.2a	Section 11
9.3	Robbery (incl. armed robbery) (INDIVIDUAL)	9.3	9.3.1	9.3.2a	Section 12

9.4	Theft of livestock (household)	9.4		9.4.1		9.4.2a		Section 13
9.5	Theft of crops (household)	9.5		9.5.1		9.5.2a		Section 14
9.6	Theft of bicycle (household)	9.6		9.6.1		9.6.2a		Section 15
9.7	Assault	9.7		9.7.1		9.7.2a		Section 16
9.8	Sexual Assault(incl. Rape) (INDIVIDUAL)	9.8		9.8.1		9.8.2a		Section 17
9.9	Theft out of vehicle (household) motorbike, scooter, care	9.9		9.9.1		9.9.2a		Section18
9.10	Consumer Fraud (INDIVIDUAL)	9.10		9.10.1		9.10.2A		Section 19
9.11	Demographic data	9.11		9.11.1		9.11.2a		Section 20

***INTERVIEWER TO READ OUT : Now I would like to ask you some detailed questions about the housebreaking or burglary that you have experienced in the past 12 months.***

**SECTION 10 : HOUSE BREAKING / BURGLARY**

10.1	When did this happen?	1 = day-time 2 = night-time	
10.2	Was anyone at home at the time of the incident?	1 = yes 2 = No	
10.3	How did the burglars gain entry into the house?	1 = door smashed 2 = opened with duplicate keys 3 = through the window 96=Other (specify)	
10.4	Were any weapons used?	1 = yes 2 = No... <b>SKIP TO QUESTION 10.5</b>	
10.4.1	If yes, what weapons?	1 = pangas/machetes 2 = knives 3 = metal bars 4 = cane stick 5 = gun 6 = toy guns 7 = clubs 8 = axe 9 = stone 96=Other (specify)	
10.5	Did someone sustain (suffer) injuries?	1 = yes 2 = No.... <b>SKIP TO QUESTION 10.6</b>	
10.5.1	Did any of these injuries require medical attention?	1 = yes 2 = No	
10.5.2	Was anyone admitted to hospital due to the	1 = yes	

	injuries?	2 = No	
10.5.3	Did anyone die in the incident?	1 = yes 2 = No	
10.6	Did you lose any belongings in the house breaking / burglary	1 = yes 2 = No... <b>SKIP TO QUESTION 10.7</b>	
10.6.1	If yes, what was this? <b>(MULTIPLE ANSWERS ALLOWED)</b>	A = hand-bag / wallet B = money C = electronic equipment D = traveling bag E = food stuff F= personal effects G = cell phone 96=Other (specify)	
10.6.2	Was any of the property that was stolen insured?	1 = yes 2 = No	
10.7	Did you report the incident to the police?	1 = yes... <b>SKIP TO QUESTION 10.7.2</b> 2 = No	
10.7.1	If not, why not?  <b>THEN SKIP TO QUESTION 10.9</b>	1 = it wasn't necessary / not important 2 = police not available / accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve 8 = did not have culprits / evidence 96=Other (specify)	
10.7.2	If you did report, were you satisfied with the police response?	1 = yes 2 = No	
10.7.3	Was an arrest made in the case?	1 = yes 2 = No	
10.7.4	Did you have to attend court?	1 = yes 2 = No 3 = not yet	
10.7.5	Was there a conviction?	1 = yes 2 = No 3 = case ongoing	
10.7.6	Were you satisfied with the way the authorities handled the case?	1 = yes... <b>SKIP TO QUESTION 10.7.8</b> 2 = No	
10.7.7	If no, who do you think is to blame?  <b>(PROMPT – ONE RESPONSE ONLY)</b>	1 = the uniformed Police 2 = The judge / courts 3 = the detective 4 = the prosecutors	

10.7.8	Did you report the crime to anyone else (Other than the police, that is)	1 = yes 2 = No... <b>SKIP TO QUESTION 10.9</b>	
10.7.9	If yes, who did you report the crime to?  <b>(MULTIPLE RESPONSE)</b>	1 = traditional authority 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security 96=Other (specify)	
10.8	Were any goods recovered?	1 = yes 2 = No	
10.9	Did you know who broke into your house?	1 = yes 2 = No... <b>SKIP TO QUESTION 11</b>	
10.9.1	If you know, how do you know?	1= know the people involved by name 2 = others witnessed the theft 3 = police report 4 = witnessed theft 5 = general community knowledge 96=Other (specify)	
10.9.2	After the crime was committed, what was the most important thing to you?	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again(restraining order) 5 = that the criminals be taken off the street 6 = nothing 96=Other (specify)	
10.9.3	Has anyone in your household done anything to make the house more secure as result of this experience?	1 = yes 2 = No.... <b>SKIP TO SECTION 11</b>	
10.9.4	If yes, in what way?  <b>(MULTIPLE RESPONSE, DO NOT READ OUT)</b>	A = took measures to protect my house or property (target hardening) B = increased awareness / more alert C = acquired gun D = acquired another type of weapon (other than a gun) E = don't leave the house unattended F = security alarm installment G = replaced door locks	

		96=Other(specify)	
10.9.5	If yes, do these measures make you feel safer?	1 = yes 2 = No	
<b>GO BACK TO SECTION 9, PAGE 15 TO CHECK FOR OTHER CRIMES</b>			

<b><i>INTERVIEWER TO READ OUT : Now I would like to ask you some detailed questions about the thefts that you have experienced in the past 12 months</i></b>			
<b>SECTION 11 : THEFT OF PROPERTY INCLUDING PICK-POCKETING / BAG SNATCHING</b>			
11.0	Where did this happen?	1 = in the street 2 = in and around the shops 3 = while traveling (on a bus, train, ship) 4 = at the office / work 5 = bus station 6 = at home 7 = at ATM 8 = at pension payout points / queue 96=Other (specify)	
11.1	Were you alone at the time of the theft?	1 = yes 2 = No	
11.2	What was it that was stolen? <b>(MULTIPLE ANSWERS ALLOWED)</b>	A = money B = bank books / BANK CARDS C = cell phone D = purse / wallet E = travel documents F = traveling bag G = water taps H = radio I = clothing 96=Other (specify)	
11.3	When did you realize that you had lost something?	1 = immediately 2 = after I got home / to my destination	
11.4	Did you report the incident to the police?	1 = yes..... <b>SKIP TO QUESTION 11.4.2</b> 2 = No	
11.4.1	If not, why not?  THEN SKIP TO QUESTION 14.4.8	1 = it wasn't necessary / not important 2 = police not available / accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve 8 = police are negligent 96=Other(specify)	
11.4.2	If you did report, were you satisfied with the police response?	1 = yes 2 = No	
11.4.3	Was the arrest made in the case?	1 = yes	

		2 = No	
11.4.4	Did you have to attend court?	1 = yes 2 = No 3 = Not yet	
11.4.5	Was there a conviction?	1 = yes 2 = No 3 = Case ongoing	
11.4.6	Were you satisfied with the way the authorities handled the case?	1 = yes..... <b>SKIP TO QUESTION 11.4.8</b> 2 = No	
11.4.7	If not, who do you think is to blame?  (PROMPT – ONE RESPONSE ONLY)	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutor	
11.4.8	Did you report the crime to anyone else (Other than the police, that is)?	1 = yes 2 = No..... <b>SKIP TO QUESTION 11.4.10</b>	
11.4.9	If yes, who did you report the crime to?  (MULTIPLE RESPONSE)	A = traditional authority (chief etc.) B = local gang C = CPF D = local vigilante group E = local ward councilor F = private security 96=Other (specify)	
11.4.10	Were any goods recovered?	1 = yes 2 = No	
11.5	Do you know who stole your things	1 = yes 2 = No..... <b>SKIP TO QUESTION 11.6</b>	
11.5.1	If you know, how do you know?	1 = know the people involved by name / face 2 = others witnessed the theft 3 = general community knowledge 4 = you witnessed theft 5 = police report 96=Other (specify)	
11.6	After the crime was committed, what was the most important thing to you?  (ONE ANSWER, DO NOT READ OUT)	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken of the street 6 = nothing 96=Other (specify)	
11.7	Have you changed your behaviour as a result of this incident?	1 = yes No..... <b>SKIP TO SECTION 12</b>	
11.8	If yes, in what way?	A = took measures to protect myself B = do not go out / travel alone anymore	

	<b>(MULTIPLE RESPONSE) (DO NOT READ OUT)</b>	C = changed traveling route D = avoid certain places E = increased awareness/ more alert F = I carry a gun G = I carry another type of weapon other than gun) H = I am more careful / alert I = keep valuables in safe places 96=Other (specify)	
11.9	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

**GO BACK TO SECTION 9, PAGE 15, TO CHECK FOR OTHER CRIMES**

**INTERVIEWER TO READ OUT : Now I would like to ask you some detailed questions about the robbery that you have experienced in the past 12 months.**

**SECTION 12: ROBBERY**

12.1	Where did this incident occur?	1 = at home 2 = in the work place 3 = in the street in a residential area 4 = at an entertainment area / bar / tavern 5 = in a field / park 6 = in some other outdoor area 7 = in someone else's home 8 = in the street outside offices / shops 9 = in a shop / place of business 8 = at a public transport station / taxi rank or stop 11 = while traveling on public transport 12 = at some other indoor area 96=Other (specify)	
12.2	Were you alone at the time of the robbery?	1 = Yes 2 = No	
12.3	Did you resist the robbery?	1 = Yes 2 = No	
12.4	What weapons were used at the time of the robbery?	1 = no weapon 2 = knife 3 = physical strength 4 = panga / axe / stick / club 5 = gun 96=Other (specify)	
12.5	Was anyone injured?	1 = Yes 2 = No	
12.5.1	Did you sustain (suffer) any injuries?	1 = Yes 2 = No... <b>SKIP TO QUESTION 12.5.3</b>	
12.5.2	Did any of these injuries require medical attention?	1 = Yes 2 = No	

12.5.3	Was anyone admitted to hospital due to the injuries?	1 = Yes 2 = No	
12.5.4	Did anyone die in the incident?	1 = Yes 2 = No	
12.6	Did you lose some property in the robbery?	1 = Yes 2 = No..... <b>SKIP TO QUESTION 12.7</b>	
12.6.1	What property did you lose?	A = hand bag B = loose cash / money C = electronic equipment D = traveling bag E = livestock / poultry F = bicycle G = personal effects H = cell phone I = crops 96=Other (specify)	
12.7	Did you report the incident to the police?	1 = Yes.. <b>SKIP TO QUESTION 12.7.2</b> 2 = No	
12.7.1	If not, why not?	1 = it wasn't necessary / not important 2 = police not available / accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve 96=Other(specify)	
12.7.2	Were you satisfied with the police response?	1 = Yes 2 = No	
12.7.3	Was an arrest made in the case?	1 = Yes 2 = No	
12.7.4	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	
12.7.5	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
12.7.6	Were you satisfied with the way the authorities handled the case?	1 = Yes..... <b>SKIP TO QUESTION 12.7.8</b> 2 = No	
12.7.7	If not, who do you think is to blame? <b>(PROMPT – ONE RESPONSE ONLY)</b>	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
12.7.8	Did you report the crime to anyone else (Other than the police, that is)?	1 = Yes 2 = No.... <b>SKIP TO QUESTION 12.7.10</b>	
12.7.9	If yes, who did you report the crime to?	A = traditional authority (chief etc.)	

	<b>(MULTIPLE RESPONSE)</b>	B = local gang C = CPF D = local vigilante group E = local ward councilor F = private security 96=Other (specify)	
12.7.10	Were the stolen goods recovered?	1 = Yes 2 = No	
12.8	Do you know who robbed you?	1 = Yes 2 = No.... <b>SKIP TO QUESTION 12.9</b>	
12.8.1	If you know, how do you know?	1 = know the people involved by name / face 2 = others witnessed the robbery 3 = police report 4 = witnessed theft 5 = general community knowledge 96=Other (specify)	
12.8.2	How many robbers were involved in the robbery?	<b>(RAW NUMBER)</b>	
12.9	After the crime was committed, what was the most important thing to you?  <b>(ONE ANSWER, DO NOT READ OUT)</b>	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street 6 = nothing 96=Other(specify)	
12.10	Have you changed your behaviour as a result of this incident?	1 = Yes 2 = No..... <b>SKIP TO SECTION 13</b>	
12.11	If yes, in what way?  <b>(MULTIPLE RESPONSE) (DO NOT READ OUT)</b>	A = took measures to protect myself B = do not go out / travel alone anymore C = changed traveling route D = avoid certain places E = increased awareness / more alert F = I carry a gun G = I carry another type of weapon (other than gun) 96=Other (specify)	
12.12	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

**GO BACK TO SECTION 9 TO CHECK FOR OTHER CRIMES**

**INTERVIEWER TO READ OUT : Now I would like to ask you some detailed questions about livestock theft that you have experienced in the past 12 months.**

**SECTION 13: THEFT OF LIVESTOCK, POULTRY AND OTHER ANIMALS**

13.1	Where did this incident occur?	1 = in a kraal / outside the house 2 = inside the house 3 = in the fields / grazing land 4 = around the home 96=Other (specify)	
13.2	In this specific incident, what livestock was stolen?  <b>(MAXIMUM OF THREE)</b>	A = cattle B = rabbits C = pigs D = sheep E = goats F = poultry (chicken, ducks etc.) G = dogs (pets) H= horses, donkeys, mules 96=Other(specify)	
13.3	In what month of the year did this incident occur?	1 = January 2 = February 3 = March 4 = April 5 = May 6 = June 7 = July 8 = August 9 = October 8 = October 11 = November 12 = December	
13.4.1	Do you know who stole your livestock?	1 = Yes 2 = No.... <b>SKIP TO QUESTION 13.5</b>	
13.4.2	If you know, how did you know?	1 = know the people involved by name / face 2 = others witnessed the robbery 3 = police report 4 = witnessed theft 5 = general community knowledge 96=Other (specify)	
13.5	Did you report the incident to the police?	1 = Yes 2 = No	
13.5.1	If not, why not?  <b><i>THEN SKIP TO QUESTION 13.5.3</i></b>	1 = it wasn't necessary / not important 2 = police not available / accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = no chance of recovery even if reported 7 =felt threatened by perpetrators	

		8 = used other means to resolve 9 = managed to recover stolen poultry 96=Other(specify)	
13.5.2	Were you satisfied with the police response?	1 = Yes 2 = No	
13.5.3	Was an arrest made in the area?	1 = Yes 2 = No	
13.5.4	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	
13.5.5	Was there a conviction?	1 = Yes 2 = No 3 = case ongoing	
13.5.6	Were you satisfied with the way the authorities handled the case?	1 = Yes.. <b>SKIP TO QUESTION 13.5.8</b> 2 = No	
13.5.7	If not, who do you think is to blame?  <b>(PROMPT - ONE RESPONSE ONLY)</b>	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutor	
13.5.8	Did you report the crime to anyone else (Other than the police, that is)	1 = Yes 2 = No.. <b>SKIP TO QUESTION 13.5.10</b>	
13.5.9	If yes, who did you report the crime to?  <b>(MULTIPLE RESPONSE)</b>	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security 96=Other (specify)	
13.5.10	Were the stolen goods recovered?	1 = Yes 2 = No	
13.6	After the crime was committed, what was the most important thing to you?  <b>(ONE ANSWER, DO NOT READ OUT)</b>	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street 96=Other(specify)	
13.7	Has anyone in your household done anything to make your livestock more secure as a result of this experience?	1 = Yes 2 = No..... <b>SKIP TO SECTION 14</b>	
13.8	If yes, in what way?  <b>(MULTIPLE RESPONSE, DO NOT</b>	1 = took measures to protect my livestock with better fencing, alarm etc. (target hardening) 2 = increased awareness / more alert	

	<b>READ OUT)</b>	3 = acquired a gun 4 = acquired another type of weapon (Other than a gun) 96=Other (specify)	
13.9	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

**GO BACK TO SECTION 9, PAGE 15, TO CHECK FOR OTHER CRIMES**

**INTERVIEWER TO READ OUT :Now I would like to ask you some detailed questions about the crop theft that you have experienced in the past 12 months.**

**SECTION 14: THEFT OF CROPS**

14.1	Where did this incident occur?	1 = in the garden 2 = in the fields 3 = in the house 4 = in the granary 96=Other(specify)	
14.2	In this incident, please indicate what was stolen	A = maize B = rice C = beans D = pumpkins E = yams F = vegetables G = fruit 96=Other (specify)	
14.3	In what month of the year did this incident occur?	1 = January 2 = February 3 = March 4 = April 5 = May 6 = June 7 = July 8 = August 9 = October 8 = October 11 = November 12 = December	
14.4	Do you know who took away your things?	1 = Yes 2 = No... <b>SKIP TO QUESTION 14.5</b>	
14.4.1	If you know, how do you know?	1 = know the people involved by name / face 2 = Others witnessed the robbery 3 = police report 4 = witnessed theft 5 = general community knowledge 96=Other (specify)	
14.5	Did you report the incident to the police?	1 = Yes.. <b>SKIP TO QUESTION 14.5.2</b>	

		2 = No	
14.5.1	If not, why not?  <b>(THEN SKIP TO QUESTION 14.5.8)</b>	1 = it wasn't necessary / not important 2 = police not available / accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve 96=Other(specify)	
14.5.2	If you did report, were you satisfied with the police response?	1 = Yes 2 = No	
14.5.3	Was an arrest made in the case?	1 = Yes 2 = No.... <b>SKIP TO QUESTION 14.5.6</b>	
14.5.4	Did you have to attend court?	1 = Yes 2 = No 3 = not yet	
14.5.5	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
14.5.6	Were you satisfied with the way the authorities handled the case?	1 = Yes.. <b>SKIP TO QUESTION 14.5.8</b> 2 = No	
14.5.7	If not, who do you think is to blame? <b>(PROMPT – ONE RESPONSE ONLY)</b>	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
14.5.8	Did you report the crime to anyone else (other than the police, that is)	1 = Yes 2 = No.. <b>SKIP TO QUESTION 14.5.10</b>	
14.5.9	If yes, who did you report the crime to?  <b>(MULTIPLE RESPONSE)</b>	A = traditional authority (chief etc.) B = local gang C = CPF D = local vigilante group E = local ward councilor F = private security 96=Other (specify)	
14.5.10	Were the stolen crops recovered?	1 = Yes 2 = No	
14.6	After the crime was committed, what was the most important thing to you?  <b>(ONE ANSWER, DO NOT READ OUT)</b>	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street 96=Other(specify)	
14.7	Has anyone in your household done	1 = Yes	

	anything to make your crops more secure as a result of this experience?	2 = No..... <b>SKIP TO SECTION 15</b>	
14.8	If yes, in what way?  <b>(MULTIPLE RESPONSE)</b> <b>(DO NOT READ OUT)</b>	1 = took measures to protect my crops or property (target hardening such as alarms on barns, better fences etc) 2 = increased awareness / more alert 3 = acquired a gun 4 = acquired another type of weapon (Other than a gun) 96=Other (specify)	
14.9	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

**GO BACK TO SECTION 9, PAGE 15, TO CHECK FOR MORE CRIMES**

***INTERVIEWER TO READ OUT : Now I would like to ask you some detailed questions about the bicycle theft that you have experience in the past 12 months.***

**SECTION 15 : THEFT OF BICYCLE**

15.1	Where did this incident occur?	1 = at home 2 = while traveling 3 = at work 4 = at the market 5 = while visiting friends 6 = at a tavern / bar / place of entertainment 7 = at church 8 = at a place of public transport 9 = while using public transport 96=Other (specify)	
15.2	In what month of the year did this incident occur?	1 = January 2 = February 3 = March 4 = April 5 = May 6 = June 7 = July 8 = August 9 = October 8 = October 11 = November 12 = December	
15.3.1	Do you know who stole your bicycle?	1 = Yes 2 = No... <b>SKIP TO QUESTION 15.4</b>	
15.3.2	If you know, how do you know?	1 = know the people involved by name / face 2 = Others witnessed the robbery 3 = police report	

		4 = witnessed theft 5 = general community knowledge 96=Other (specify)	
15.4	Did you report the incident to the police?	1 = Yes.. <b>SKIP TO QUESTION 15.4.2</b> 2 = No	
15.4.1	If not, why not?  <b>(THEN SKIP TO QUESTION 15.4.8)</b>	1 = it wasn't necessary / not important 2 = police not available / accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve 96=Other(specify)	
15.4.2	If you did report, were you satisfied with the police response?	1 = Yes 2 = No	
15.4.3	Was an arrest made in the case?	1 = Yes 2 = No	
15.4.4	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	
15.4.5	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
15.4.6	Were you satisfied with the way the authorities handled the case?	1 = Yes .. <b>SKIP TO QUESTION 15.4.8</b> 2 = No	
15.4.7	If not, who do you think is to blame? <b>(PROMPT – ONE RESPONSE ONLY)</b>	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
15.4.8	Did you report the crime to anyone else (Other than the police, that is)	1 = Yes 2 = No... <b>SKIP TO QUESTION 15.4.10</b>	
15.4.9	If yes, who did you report the crime to?  <b>(MULTIPLE RESPONSE)</b>	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security 96=Other (specify)	
15.4.10	Was the stolen bicycle recovered?	1 = yes 2 = No	
15.5	After the crime was committed, what was the most important thing to you?  <b>(ONE ANSWER, DO NOT READ OUT)</b>	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order)	

		5 = that the criminals be taken off the street 96=Other(specify)	
15.6	Has anyone in your household done anything to make your bicycle more secure as a result of this experience?	1 = Yes 2 = No.... <b>SKIP TO SECTION 16</b>	
15.7	If yes, in what way?  <b>(MULTIPLE RESPONSE)</b> <b>(DO NOT READ OUT)</b>	1 = took measures to protect my bicycle or property (target hardening) 2 = increased awareness / more alert 3 = acquired a gun 4 = acquired another type of weapon (Other than a gun) 96=Other (specify)	
15.8	If yes, do these measures make you feel safer?	1 = yes 2 = No	

**GO BACK TO SECTION 9, PAGE 15, TO CHECK FOR MORE CRIMES**

**SECTION ASSAULT 16**

16.1	Where did this incident occur?	1 = at home 2 = in the street outside offices / shops 3 = at an entertainment area / bar / tavern 4 = while traveling o public transport 5 = at a political rally 6 = in someone else's home 7 = in the street in a residential area 8 = at a public transport station 9 = in some other outdoor area 8 = in the workplace 11 = in a shop or place of business 12 = in an open space like a field 13 = at some other indoor area 96=Other (specify)	
16.2	Has this person or group attacked you before?	1 = yes 2 = No	
16.3	Were weapons used during the assault?	1 = no weapon 2 = axe / stick / panga / club	
16.4	Did you sustain (suffer) any injuries	1 = yes 2 = No .... <b>SKIP TO QUESTION 16.5</b>	
16.4.1	Did any of these injuries require medical attention?	1 = yes 2 = No	
16.4.2	Were you admitted to hospital due to the injuries?	1 = yes 2 = No	
16.5	How many people assaulted you?	<b>(RAW NUMBER)</b>	
16.5.1	Who were these people?	1 = spouse or lover 2 = police 3 =other relative or other household	

	<b>(DO NOT READ OUT)</b>	member 4 = Other authority figure 5 = Other unknown people 6 = Other friends or acquaintances 7 = known community members 8 = boss or teacher 9 = unknown community members 96=Other (specify)	
16.5.2	What do you think was their motivation?  <b>(SELECT ONLY ONE)</b> <b>(DO NOT READ OUT)</b>	1 = long term personal anger towards you 2 = attempted rape 3 = anger toward your family or friends 4 = money or other financial motive 5 = gang or other group-related motive 6 = outstanding debt 7 = jealousy 8 = racial, ethnic or political motivation 9 = sudden personal anger towards you 10 = attempted robbery 11 = “Discipline” or attempted arrest	
16.6	Was the attacker under the influence of alcohol or drugs?	1 = yes 2 = No	
16.6.1	Were you under the influence of alcohol or drugs?	1 = yes 2 = No	
16.7	Did you report the incident to the police?	1 = yes... <b>SKIP TO QUESTION 16.8.8</b> 2 = No	
16.8.1	If not, why not? <b>SKIP TO QUESTION 16.8.3</b>	1 = it wasn't necessary / not important 2 = police not available / accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve 96=Other(specify)	
16.8.2	Were you satisfied with the police response?	1 = yes 2 = No	
16.8.3	Was an arrest made in the case?	1 = yes 2 = No... <b>SKIP TO QUESTION 16.8.8</b>	
16.8.5	Was there a conviction?	1 = yes 2 = No 3 = Case ongoing	
16.8.6	Were you satisfied with the way the authorities (Criminal Justice System) handled the case?	1 = yes... <b>SKIP TO QUESTION 16.8.8</b> 2 = No	
16.8.7	If not, who do you think is to blame? <b>(PROMPT – ONE RESPONSE)</b>	1 = the uniformed police 2 = the judge / courts	

	<b>ONLY)</b>	3 = the detective 4 = the prosecutors 98= don't know	
16.8.8	Did you report the crime to anyone else (Other than the police, that is)	1 = yes 2 = No... <b>SKIP TO QUESTION 16.8.10</b>	
16.8.9	Who did you report the crime to?  <b>(MULTIPLE RESPONSE)</b>	A = traditional authority (chief etc.) B = local gang C = CPF D = local vigilante group E = local ward councilor F = private security 96=Other (specify)	
16.8.10	If not reported the crime to anyone, were you persuaded / pressurized by anyone not to do so?	1 = yes 2 = No... <b>SKIP TO QUESTION 16.9</b>	
16.8.11	If persuaded / pressurized, by whom?	1 = relative 2 = friend 3 = Other non-relative 4 = partner / spouse 5 = the authorities 6 = the perpetrators 96=Other(specify)	
16.9	After the crime was committed, what was the most important thing to you?  <b>(ONE ANSWER, DO NOT READ OUT)</b>	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street 96=Other(specify)	
16.10	Have you changed your behaviour as a result of this incident?	1 = yes 2 = No..... <b>SKIP TO SECTION 17</b>	
16.11	If yes, in what way?  <b>(MULTIPLE RESPONSE) (DO NOT READ OUT)</b>	A = do not go out alone B = changed traveling routes C = avoid certain places D = increased awareness / more alert E = I carry a gun F = I carry another type of weapon other than a gun) G = respect the spouse H = applied for a protection order 96=Other(specify)	
16.12	If yes, do these measures make you feel safer?	1 = yes 2 = No	
<b>GO BACK TO SECTION 9, PAGE 15, TO CHECK FOR OTHER CRIMES</b>			

**INTERVIEWER TO READ OUT : Now I would like to ask you some detailed questions about the sexual assault or rape you have experienced in the past 12 months.**

<b>SECTION 17 : SEXUAL ASSAULT (including Rape)</b>		
17.1	Where did this happen?	1 = at home 2 = at the workplace 3 = in the street in a residential area 4 = in someone else's home 5 = in the bush 6 = at an entertainment area 96=Other (specify)
17.1.1	When the incident occurred were you alone with the attacker?	1 = yes 2 = No
17.1.2	Were weapons used?	1 = yes 2 = No... <b>SKIP TO QUESTION 17.2</b>
17.1.1	If yes, what weapons?	1 = machete / panga 2 = knives 3 = gagging rugs / rope 4 = gun 96=Other (specify)
17.2	How many people assaulted you?	<b>(RAW NUMBER)</b>
17.2.1	Who were these people?  <b>(DO NOT READ OUT)</b>	1 = spouse / lover 2 = other friends / acquaintances 3 = police 4 = partner / spouse 5 = known community members 6 = other relative / household member 7 = boss / teacher 8 = other authority figure 9 = unknown community members 10 = other unknown people 96 =Other(specify)
17.2.2	How would you classify this incident?	1 = attempted rape 2 = rape 3 = offensive sexual behaviour 4 = sexual abuse 5 = domestic violence 96=Other (specify)
17.3	Did you sustain (suffer) injuries?	1 = yes 2 = No... <b>SKIP TO QUESTION 17.4</b>
17.3.1	Did any of these injuries require medical attention?	1 = yes 2 = No
17.4	Was the attacker under the influence of alcohol or drugs?	1 = yes 2 = No
17.5	Did you report the incident to the police?	1 = yes... <b>SKIP TO QUESTION 17.5.2</b> 2 = No
17.5.1	If not, why not?	1 = it wasn't necessary / not important

	<b>THEN SKIP TO QUESTION 17.5.8</b>	2 = police not available / accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve 96=Other(specify)	
17.5.2	If you did report, were you satisfied with the police response?	1 = yes 2 = No	
17.5.3	Was an arrest made in the case?	1 = yes 2 = No	
17.5.4	Did you have to attend court?	1 = yes 2 = No 3 = Not yet	
17.5.5	Was there a conviction?	1 = yes 2 = No 3 = Case ongoing	
17.5.6	Were you satisfied with the way the authorities handled the case?	1 = yes..... <b>SKIP TO QUESTION 17.6</b> 2 = No	
17.5.7	If not, who do you think is to blame? <b>(PROMPT – ONE RESPONSE ONLY)</b>	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
17.5.8	Did you report the crime to anyone else (96=Other than the police, that is) ?	1 = yes 2 = No... <b>SKIP TO QUESTION 17.6</b>	
17.5.9	If yes, who did you report the crime to? <b>(MULTIPLE RESPONSE)</b>	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security 96=Other (specify)	
17.6	After the crime was committed, what was the most important thing to you? <b>(MULTIPLE RESPONSE, DO NOT READ OUT)</b>	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street 96=Other(specify)	
17.7	If yes, do these measures make you feel safer?	1 = yes 2 = No	
17.8	Are you aware of any help you could have accessed after the incident such	1 = protection order 2 = Counselling	

	as..... <b>(MULTIPLE RESPONSE, <u>READ OUT</u>)</b>	3 = Medical assistance 4 = Ant-retrovirals 96=Other (specify)	
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**GO BACK TO SECTION 9, PAGE 15, TO CHECK FOR OTHER CRIMES**

**ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about the theft of your motorbike or scooter that you have experienced in the past 12 months.**

**SECTION 18: THEFT OF MOTORBIKE / SCOOTER/CAR**

18.1	Where was the vehicle when it was stolen?	1 = at home 2 = in a public parking lot 3 = outside the office/ shops / at work 4 = in the street in town 5 = in the street in a residential area 96=Other (Specify)	
18.2	What time of the day did this happen?	1 = morning hours (6 am- 12 pm) 2 = at dawn (4-6 am) 3 = afternoon hours (12-6 pm) 4 = evening hours (6-8 pm) 5 = at night (8 pm-4 am)	
18.3	When in the week did this happen, over the weekend or during the week?	1 = during the week 2 = over the weekend	
18.4	In what month was it stolen?	1 = January 2 = February 3 = March 4 = April 5 = May 6 = June 7 = July 8 = August 9 = October 8 =October 11 = November 12 = December	
18.4.1	What type of vehicle was it?	1 = motorbike 2 = scooter 3 = car	
18.4.2	Did you report the incident to the police?	1 = Yes .... <b>SKIP TO QUESTION 18.6</b> 2 = No	
18.4.3	If not, why not? <b>SKIP TO QUESTION 18.6</b>	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators	

		7 = used other means to resolve 96=Other (Specify)	
18.4.3	If you did report, were you satisfied with the police response?	1 = Yes 2 = No	
18.5	Was an arrest made in the case?	1 = Yes 2 = No.... <b>SKIP TO QUESTION 18.5.3</b>	
18.5.1	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	
18.5.2	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
18.5.3	Were you satisfied with the way the authorities handled the case?	1 = Yes... <b>SKIP TO QUESTION 18.6</b> 2 = No	
18.5.4	If not, who do you think is to blame? <b>(PROMPT - ONE RESPONSE ONLY)</b>	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
18.6	Did you report the crime to anyone else (Other than the police, that is)?	1 = Yes 2 = No... <b>SKIP TO QUESTION 18.7</b>	
18.6.1	If yes, who did you report the crime to? <b>(MULTIPLE RESPONSE)</b>	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = Private Security 96=Other (Specify)	
18.7	Was the stolen motorbike/ scooter recovered?	1 = Yes 2 = No	
18.8	Do you know who stole your vehicle?	1 = Yes 2 = No..... <b>SKIP TO QUESTION 18.8.2</b>	
18.8.1	If you know, how do you know?	1 = know the people involved by name / by face 2 = witnessed theft 3 = Others witnessed the theft 4 = general community knowledge 5 = police report 96=Other (Specify)	
18.8.2	Was the vehicle insured?	1 = Yes 2 = No	
18.9	After the crime was committed, what was the most important thing to you? <b>(ONE ANSWER, DO NOT READ OUT)</b>	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime	

		4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street 96=Other (Specify)	
18.10	Have you changed your behaviour as a result of this incident?	1 = Yes 2 = No <b>.SKIP TO SECTION 19</b>	
18.10.1	If yes, in what way? <b>(MULTIPLE RESPONSE, DO NOT READ OUT)</b>	1 = took measures to protect my bike/scooter 2 = do not go out/travel alone anymore 3 = changed traveling route 4 = avoid certain places 5 = increased awareness/more alert 6 = I carry a gun 7 = I carry another type of weapon (Other than gun) 96=Other (Specify)	
18.20.2	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

**ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about CONSUMER FRAUD that you have experienced in the past 12 months.**

**SECTION 19: CONSUMER FRAUD**

19.1	How did this fraud take place? Was it to do with... <b>(READ OUT)</b>	1 = construction of repair work 2 = work done by a garage 3 = a hotel restaurant or pub 4 = a shop of some sort 5 = mail-order 6 = sales person 7 = cheque /credit card 8 = insurance fraud 9 = pension fraud 8 = at the work place 96=Other (Specify)	
19.2	Did you report the incident to the police?	1 = Yes <b>. SKIP TO QUESTION 19.4</b> 2 = No	
19.3	If not, why not? <b>THEN SKIP TO QUESTION 19.5.6</b>	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = to embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve 96=Other (Specify)	
19.4	If you did report, were you satisfied with the police response?	1 = Yes 2 = No	

19.5.1	Was an arrest made in the case?	1 = Yes 2 = No <b>SKIP TO QUESTION 19.5.5</b>	
19.5.2	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	
19.5.3	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
19.5.4	Were you satisfied with the way the authorities handled the case?	1 = Yes <b>SKIP TO QUESTION 19.5.6</b> 2 = No	
19.5.5	If not, who do you think is to blame? <b>(PROMPT - ONE RESPONSE ONLY)</b>	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
19.5.6	Did you report the crime to anyone else (Other than the police)?	1 = Yes 2 = No . <b>SKIP TO QUESTION 19.5.8</b>	
19.5.7	If yes, who did you report the crime to? <b>(MULTIPLE RESPONSE)</b>	A = traditional authority (chief etc.) B = local gang C = CPF D = local vigilante group E = local ward councilor F = Private Security 96=Other (Specify)	
19.5.8	Was any of the money lost recovered?	1 = Yes 2 = No	
19.6	Do you know who defrauded you?	1 = Yes 2 = No . <b>SKIP TO SECTION 20</b>	
19.6.1	If you know, how do you know?	1 = know the people involved by name/ face 2 = Others witnessed the theft 3 = general community knowledge 4 = witnessed theft 5 = police report 96=Other (Specify)	

**ENUMERATOR TO READ OUT: Now I would like to ask you some few questions about yourself that you have experienced in the past 12 months.**

**SECTION 20: DEMOGRAPHIC DATA**

20.1	Are you the head of the household?	1 = Yes 2 = No	
20.2	How many people live in this household?	<b>Raw number</b>	
20.3	Are you married?	1 = Yes 2 = No	
20.4	How old were you on your last birthday?	<b>RAW NUMBER</b>	
20.5	What is the highest level of education	1= None	

	completed so far?	2= Informal schooling only (including Koranic schooling) 3= Some primary schooling 4= Primary school completed 5= Some secondary school / high school 6= Secondary school / high school completed 7= Post-secondary qualifications, 96=Other than university e.g. a diploma or degree from a technikon or college 8= Some university/university completed 9= 96=Other (Specify)	
20.6	Can you read?		
20.7	What is your ethnic group?		
	Time interview ended		

----- END OF INTERVIEW -----

*THE FOLLOWING QUESTIONS ARE TO BE FILLED FROM OBSERVATIONS AS A TEAM AND IN CONJUNCTION WITH THE FIELD SUPERVISOR*

<b>Were the following services present in the primary sampling unit / enumeration area?</b>	Yes	No	Can't determine
A. Post-office	1	0	9
B. School	1	0	9
C. Police station	1	0	9
G. Health Clinic	1	0	9
H. Recreational facilities, e.g., a sports field	1	0	9
I. Any churches, mosques, temples or other places of worship	1	0	9
J. Any town halls or community buildings that can be used for meetings	1	0	9
K. Market stalls (selling groceries and/or clothing)	1	0	9
<b>In the EA, did you (or any of your colleagues) see:</b>	Yes	No	Don't Know
A. Any policemen or police vehicles?	1	0	9
B. Any soldiers or army vehicles?	1	0	9

**ENUMERATOR DECLARATION**

I declare that I have asked this entire Questionnaire as it is laid out and as I have been briefed. I declare that all the responses and answers recorded by me in this Questionnaire were given to me by the correct respondent. This Questionnaire has been fully checked by myself.

**PLEASE PRINT:**

First name .....

Surname.....

Signature:.....Date:.....

Names of responsible officials	Code
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Name of interviewer				
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Name of supervisor				
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